

# Reporter 3.0

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## Known Issues

- If you have created a Reporter template using Microsoft Word 2003 and then modify that template using Microsoft Word 2007, when you try to save the template, Word 2007 may stop responding. Use Word 2003 to modify templates that were originally created using Word 2003.
- If you install Reporter 3.0 software for one user while another user on the same computer still has Reporter 2.0 installed, Reporter 2.0 will appear in the Add or Remove Programs dialog box for the second user and the Remove button will be unavailable. Both users will still be able to use Reporter 3.0.

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## How to Get Help

- For written procedures and other information, see the Reporter User Manual.
- For support, contact Applied Biosystems/MDS Analytical Technologies  
Email: [ms\\_support@appliedbiosystems.com](mailto:ms_support@appliedbiosystems.com)  
Web: [www.appliedbiosystems.com](http://www.appliedbiosystems.com)

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